# Real Estate Errors and Omissions Insurance

BCREA Community of Practice April 12, 2023



## The claims process

A "claim" is a demand for money, an action, a claim or institution of proceedings against you

# Reporting claims

- Report potential claims promptly
- Send report to:
  - reception@reeoic.com
- Advise excess insurer

# How to report a claim

- Report claims to E&O in writing, with a statement and documentation
- Defence counsel will need ALL documents related to the matter

# What to expect

- Licensee's obligations
- Managing broker's role
- Steps in litigation
- How long does it take?

### **Indemnity Plan**

- Who instructs counsel?
- How do deductibles work
- What if some claims are covered and others are not covered
- How are conflicts addressed?

#### More on E&O

- www.reeoic.com
- Password: eno
- FAQs

#### Questions?

Thank you.

