

# Today's Speakers

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**Lisa Holst**

Director, Audit and Assurance, BCFSa



**Darrin Bean**

Senior Auditor, BCFSa




**Martin Dionisio**

Auditor, BCFSa

# Managing Broker Community of Practice

**Top Findings from BCFSA's Audit of  
Real Estate Brokerages**

November 22, 2023



We recognize and express  
gratitude to the First Nations,  
Inuit, or Métis peoples for the  
land that we are on.

# Housekeeping

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- CHAT and Q&A
- Session is not eligible for self-directed PDP hours
- This session will be recorded and posted to the CoP page on **BCREA Access**

# Agenda – 10:00 am start

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- **BCREA Announcements**
- **Top Findings from BCFSA's Audit of Real Estate Brokerages**
  - **Lisa Holst**, Director, Audit and Assurance (BCFSA)
  - **Darrin Bean**, Senior Auditor, Audit and Assurance (BCFSA)
  - **Martin Dionisio**, Auditor, Audit and Assurance (BCFSA)
- **Wrap ~11:00 am**

# BCREA Board Of Directors



- BCREA is seeking REALTOR® and Public Directors to join our Board of Directors for the 2024-2025 term.
- Deadline to submit your application is Monday, December 4, 2023.
- Scan the QR code to apply.





# Managing Broker Support Line



**Email:** [mbsupport@bcrea.bc.ca](mailto:mbsupport@bcrea.bc.ca)

**Toll-Free:** 1-844-414-8655

**Lower Mainland:** 604-520-9440

Our Professional Services Support Advisors, Jim McCaughan and Marty Douglas, will be responsible for providing expert guidance that involves helping to enable compliance with real estate and related regulations while maintaining the highest level of stakeholder satisfaction.



A close-up photograph of a person's hands organizing a stack of white papers on a wooden desk. The person is using several colorful binder clips (pink, black, blue, yellow, red) to hold the papers together. The background is softly blurred, showing the person's torso and arms.

# Policies & Procedures Template

- The Managing Brokers Policies and Procedures Manual Template was created to help brokerages meet their regulatory compliance.
- It offers a structured framework informed by BCREA's Managing Broker Advisory Committee. It also provides clear guidelines and is designed to be fully customizable, allowing brokerages to tailor it specifically to their operations and practices.



# CoP Scheduling

*(Tentative)*



- **December 6 – Indoor Air Quality and Radon**
- **January 17 – BC Assessment Update**
- **January 31 – Errors and Omissions Update**
- **February 14 – BCREA Economics Update**

**Contact: [CommunityOfPractice@bcrea.bc.ca](mailto:CommunityOfPractice@bcrea.bc.ca)**

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